



***What is the Warmline?***

- *Inbound/Outbound Contact*
- *No cost, non-crisis line for support*
- *Operates year-round*
- *One-on-one peer support*
- *Phone, text, and video conference options*
- *Calls are made or answered by Peer Wellness Operators*
- 

***What is Peer Support?***

- *Shared lived experience with mental illness*
- *Social and emotional support*
- *Linkage to clinical care and community resources*
- *Ongoing support, extended over time*
- *Person-centered approach*
- *Complement and supplement care*

***Why is it needed in Nevada?***

- *Repeat ER visits due to stress causes on crisis systems*
- *As many as 70% of those that survive suicide attempts never attend their first appointment or maintain treatment*
- *Overuse of crisis support services that can be addressed at a lower level of care*

***How is a referral made?***

- *Providers make a referral directly to the Warmline by phone or through Open Beds)*
- *The first call from Warmline is within 24 hours of referral*
- *Participant and Warmline operator set up scheduled contact times*
- *No referral is needed for inbound calls to the Warmline*

***To talk to a Peer Wellness Operator or to make a referral call 775-419-8865***

***If you are experiencing a mental health emergency, please contact (800)273-8255***

“The Nevada Warmline is supported by the Nevada State Division of Public and Behavioral Health through Grant Number 3B09SM010039-18S2 from the Substance Abuse and Mental Health Services Administration (SAMHSA). Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the Division nor SAMHSA.” Any activities performed under this subaward shall acknowledge the funding was provided through the Division by Grant Number 3B09SM010039-18S2 from the Substance Abuse and Mental Health Services Administration (SAMHSA).”